

# Privacy Policy

## Bliss Mission Website Privacy Policy

Last updated April 9, 2018

Bliss Mission ("us", "we", or "our") operates <http://blissmission.co.uk> the "Site", and we are committed to protecting the privacy and security of our users' and visitors' personal information. This Privacy Policy ("Policy") informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the Site. Our privacy procedures have been implemented to comply with the privacy legislation of The United Kingdom.

## Notice and Collection

While using our Site, we may ask you to provide us with certain information that can be used to contact or identify you. "Personal Information" is any information that is identifiable with you, as an individual.

Personal information we collect may include:

- Name
- Mailing Address
- Telephone Number
- Email Address

Personal Information, however, does not include your name, business title or business address or business telephone number in your capacity as an employee of an organization. Bliss Mission will only collect personal information by fair and lawful means. The provision of personal information is voluntary.

Bliss Mission collects personal information for the following purposes:

- To establish and maintain responsible commercial relations with customers and to provide ongoing services
- To understand customer needs and preferences
- To develop and enhance market services
- To meet legal and regulatory requirements
- Other uses as may be permitted or required by applicable law

Unless required or permitted by law, we shall not use or disclose your personal information for a new purpose not identified here.

Bliss Mission understands the importance of protecting children's privacy, especially in an online environment. The Site covered by this Policy does not knowingly collect or maintain information about anyone under the age of 13.

## Choice and Consent

Prior to obtaining your consent, Bliss Mission will describe the choices available to you and obtain implicit or explicit consent with respect to the collection, use, and disclosure of your personal information, except in certain situations otherwise permitted by the law. Where it is reasonable to do so, we may rely on your implied consent. Otherwise, we will rely on explicit consent received directly from you to collect or use your personal information, for example, the collection of your personal information if you subscribe to a newsletter on the Site.

You may withdraw or modify your consent at any time through contacting Bliss Mission's Privacy Officer at: [hayley@blissmission.co.uk](mailto:hayley@blissmission.co.uk)

## Use and Retention

Bliss Mission limits the use of personal information to the purposes identified in this Policy and for which the individual has provided implicit or explicit consent. We retain personal information for only as long as it is necessary to fulfill the stated purposes, except with the consent of the individual or as required by law. Personal information provided to us by users is primarily stored on servers in The United Kingdom.

Bliss Mission will erase personal information that is no longer needed.

## Disclosure to Third Parties

Bliss Mission does not transfer personal information to third parties or service providers.

## Access

Bliss Mission provides individuals with access to their personal information for review or update. If you wish to access your personal information to challenge accuracy or update it to ensure completeness, you may email us

at hayley@blissmission.co.uk. We will provide a response within 30 days of receiving an access request. If under certain circumstances we are unable to fully separate your personal information from that of another individual, we will not be able to provide you with access to your information.

## Quality

Bliss Mission will strive to maintain an accurate and complete record of your personal information for the purposes identified in this Policy. If you believe your personal information may be inaccurate, you may contact us to access your personal information and take steps to verify, update, and correct it.

## Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive. Like many sites, we use "cookies" to collect information. You can instruct your browser to refuse or disable all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site. By using this website, you accept the use of cookies.

## Security for Privacy

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security. Bliss Mission protects personal information against unauthorized access in accordance with established policies and procedures. Information is protected by security safeguards appropriate to the sensitivity of the information.

## Monitoring and Enforcement

Bliss Mission monitors compliance with its privacy policies and procedures. Users may file privacy complaints and disputes by contacting Bliss Mission's Privacy Officer at hayley@blissmission.co.uk who is accountable for our privacy compliance. Every privacy-related complaint will be acknowledged, documented, and investigated, with the results being provided to the

complainant. If the complaint is found to be justified, appropriate measures will be taken as a result.

## Changes to This Privacy Policy

This Privacy Policy is effective as of April 9, 2018 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page.

We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the website after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.

## Contact Us

If you have any further policy about this Privacy Policy, please contact us at:

Bliss Mission

Leicester

Leicester

07760888331

hayley@blissmission.co.uk